

USER AGREEMENT FOR THE CLIENT

LawCoster is the service located on the web-site with the address www.lawcoster.net, belonging to the limited liability company **Trustware Consulting LTD** (registered in accordance with the laws of England and Wales under the registration number: 11305296, address: 7 Mill Bank, Tonbridge, Great Britain, TN9 1PY).



TERMS

Contract	Contract for rendering services within the framework of the Order, concluded between the Customer and Provider following the results of Selection;
Order	Request for rendering the Service posted by the Customer on the Platform;
Customer	Person posting the Order on the Platform. In this Agreement “you”/“your” and similar forms of address are used in reference to the Customer;
Information	Any messages, information, data, documents, provided by Counterparties on the Platform;
Provider	Candidate chosen by the Customer for rendering the Service;
Selection	Procedure of choosing the Provider by the Customer among the Candidates on the basis of the offers for rendering the Service received from them;
Platform	Online service for making Orders of Services placed on the Site;
Representative	Individual authorized to perform actions on the Platform on behalf and in the interests of the Customer, who has created the account on the Site by means of registration;
Candidate	Legal firm taking part in Selection;
Site	Web-site Trustware Consulting LTD , located at the address www.lawcoster.net ;
Agreement	This Customer User Agreement;
Parties	Customer and Trustware Consulting LTD referred together;
Service	Legal or related Service specified in the Order;
Counterparties	Umbrella term for the Customer, Candidate and Provider.



INTERPRETATION

LawCoster	Depending on the context it may mean the Platform or Trustware Consulting LTD as the operator thereof;
Service/Platform/ LawCoster	Depending on the context, we call our product “ Service ” (describing the services provided by it), “ Platform ” (speaking of hardware and soft hardware/firmware) or « LawCoster » (placing emphasis on the brand and speaking of the product as a whole). For the purposes of this Agreement these terms are regarded as synonyms.



STATUS OF THE AGREEMENT

This Agreement establishes mandatory terms and conditions of using **LawCoster**. From the moment of registration and commencement of using the service, you are regarded as having accepted the Agreement in full (without any reservations and exceptions). In case you disagree with this or any future versions of the Agreement (in full/in part) we ask you to not access the service and to not use its features.



RIGHTS OF USING THE PLATFORM

YOU SHALL:

Observe	this Agreement and all applicable laws in the course of using the service and use the Platform as it is specified herein;
Provide	only reliable, complete and accurate Information. Providing any Information you confirm that you have all the rights required for this and are ready to provide evidence of this. <i>If you have any doubts as to the possibility and lawfulness of performing certain actions on the Platform, including the actions related to posting Information, we ask you to withhold from exercising them or to contact LawCoster Support Team at contact@lawcoster.net;</i>
Ensure	integrity and confidentiality of the received Information, as well as the due measures related to the safety of the account, among other things, not provide access to the account to third persons;
Confirm	the Information upon the first request from LawCoster within the reasonable time-frame;
Notify	LawCoster about rendering of the Service by the Provider;
Evaluate	the work of the Provider;
Not initiate	cooperation with Candidates and Providers outside the Platform in respect of the Orders that were created on it;
Not place	on the Platform the Information that doesn't correspond to the purposes of the service (among other things, containing viruses and other malicious software), infringes on the rights and/or interests, discredits honor, dignity and business reputation of other Customers, Representatives of Counterparties and third persons;
Fulfill	all requests and instructions received from LawCoster as necessary for the proper operation of the service.

YOU ARE ENTITLED:

To use	all features of the Platform in accordance with the purposes for which it was created, with strict adherence to this Agreement, Procedure for Using LawCoster Platform and LawCoster Policy of Confidentiality and Personal Data Processing;
To communicate	with LawCoster on the issues of placing an Order, as well as with LawCoster and Counterparties on any issues arising in the course of Selection, in the shared chat room on the Platform.

Good-faith behavior of Counterparties in the course of Selection

We presume a good-faith behavior of Counterparties in the course of Selection.

In particular, Customers and Providers shall not avoid concluding the Contract without a compelling reason.

Moderation. All Orders and Information are subject to preliminary moderation by **LawCoster**. The decision on the possibility of posting of the Order, activation/continuation of Selection, is vested in **LawCoster**.

Trustware Consulting LTD is entitled at any time at its sole discretion to amend the rules and procedure of using the Platform, to deny a Counterparty the right of using the service and Platform on the basis of any sensible reason or discontinue on a temporary or permanent basis the support of the service and Platform (in full or in part) with or without notification.



FINANCIAL TERMS OF USING THE PLATFORM

The service is provided to you **free of charge**. You pay the remuneration for the rendered Services to the Provider under the Contract that you conclude with them directly.



CONFIDENTIALITY OBLIGATION

Hereby you accept the obligation in respect of ensuring confidentiality of the Information obtained on the Platform, including, without limitation: any Information about the Candidates, their owners, employees, Representatives, pricing policy, financial and commercial information.

- You recognize as confidential any and all Information received on the Platform by you, your employees, officials, workers, or Representatives.
- Any Confidential Information obtained by you within the framework of this Agreement may be used only for the comprehensive assessment of Selection, as well as the implementation of future cooperation in respect of the Order.
- The information obtained on the Platform shall not be disclosed to third persons without obtaining the express prior written consent from the owner of such Information.
- Your obligations in respect of keeping secret the information obtained on the Platform are valid during 5 (five) years from the moment of receipt of such information.
- Upon request from **LawCoster**, you undertake to promptly return and/or destroy any Information obtained on the Platform, and to provide evidence of such return or destruction.



LIABILITY

- For violation of this Agreement, including for violation by you, your employees, officers, workers, Representatives of the obligation to ensure confidentiality, you bear responsibility in accordance with the applicable law, and you also undertake to reimburse **Trustware Consulting LTD** and the Counterparty whose rights are violated, for the damages caused, including the damages related to the claims of third parties.
- **Trustware Consulting LTD** is also entitled to block your account and to ban you from using the service in the future.
- You bear on your own the responsibility for all the actions performed on the Platform, and for all the risks in relation to using the service.
- If the Representative acts on your behalf, you confirm his/her powers, agree with and approve all his/her actions on the Platform, and also bear full responsibility for them. Upon request of **LawCoster**, you should promptly provide the documents confirming the powers of the Representative.

You should immediately discontinue access of the Representative to the account in case the Representative loses his/her powers to act on your behalf. In this case, you should turn to the support service in order to have the account transferred to the authorized representative.

Limitation of liability of Trustware Consulting LTD

- From the moment of posting the Order **Trustware Consulting LTD** acts exclusively as an intermediary between the Counterparties, transferring the respective information about the Order to the selected Candidates and giving them the possibility to take part in Selection on the Platform;
- **Trustware Consulting LTD** does not conduct identification of Counterparties, does not check the completeness, correctness and accuracy of the Information provided by them on the Platform, doesn't evaluate the existence/absence of a conflict of interests between them, doesn't take part in concluding a Contract, as well as in any further communication.
- **Trustware Consulting LTD** does not render any Services (as defined in the Agreement), is not responsible for their quality, as well as for settlements between the Counterparties and any other certain legal relationships between them. The respective Provider assumes all obligations and bears full responsibility in respect of the rendered Service. Claims and complaints in respect of the Services shall be sent to the Provider. **Trustware Consulting LTD** does not bear responsibility in respect of such claims, complaints and obligations.
- **Trustware Consulting LTD** does not bear responsibility for any failures and delays in the process of providing the Service, resulting from the circumstances beyond the reasonable control, which **Trustware Consulting LTD** couldn't reasonably avoid (including: faults and failures in electric power supply or network, technical breakdowns of equipment, unforeseen and/or restricting actions of authorities, etc.). In case it is impossible to provide the Service as the result of such circumstances, **Trustware Consulting LTD** takes reasonable measures in order to resume the operation of the service as soon as possible.



INTELLECTUAL PROPERTY

All rights to the service, including the Platform, software, interface, design, features, text, layout, databases, any other content, as well as all intellectual property rights (including author's and related rights) and other legal rights in respect of the above-mentioned belong to **Trustware Consulting LTD** and our suppliers or providers (if applicable) except the cases specified in this Agreement.

No one is entitled to copy, carry out automatic or software based reading/collection/analysis of data, make attempts to decompile, create (hyper-/external) links, publications, to promote, advertise, integrate, consolidate and in any other way use the features, content, brand, trademarks of **Trustware Consulting LTD** and other things without the direct written permission of **Trustware Consulting LTD**.

Trustware Consulting LTD is not the owner of the information received from international and/or national rankings. The rights to such information are vested in the companies that created the respective rankings. The information provided by the Counterparty belongs to this Counterparty and may be used exclusively from the purposes and in the ways provided for by the Platform.



APPLICABLE LAW, JURISDICTION, DISPUTES

This Agreement and all processes related to the service are regulated and interpreted in accordance with the English law. Any disputes arising out of this Contract and service, are resolved in the spirit of mutual understanding and according to the customary business practices, aimed at long-term cooperation. If the Parties do not come to agreement, disputes are to be resolved exclusively by competent courts of London (United Kingdom of Great Britain and Northern Island) in accordance with the applicable law.



COMING OF THE AGREEMENT INTO FORCE AND AMENDMENTS

This Agreement comes into force on the date of its posting on the Site, remains in force for an indefinite period of time (or before the date of posting of the new version), and constitutes the whole scope of agreements between the Parties.

This Agreement may be amended and/or revised by **Trustware Consulting LTD** in full or in part (hereinafter in this section - amendments) unilaterally without any responsibility towards you and without notifying You about them, unless otherwise provided for by the applicable law. You should on your own check the provisions of the Agreement for any amendments. If you continue using the service, it means that you accept and agree with any applicable amendments.

If any provision of the Agreement is or becomes invalid, loses legal force or is no longer binding, the remaining provisions apply in full. However, the Parties shall to the maximum extent possible observe the invalid provision in accordance with applicable law, taking into account the content of the Agreement.

By accepting this Agreement, you represent and warrant the following: **(i)** you are duly registered in accordance with the applicable laws and have all documents required for carrying out your activity; **(ii)** the Agreement establishes clear, effective, valid and binding rules that have legal force, and you undertake to comply with them; **(iii)** you have all rights and powers necessary for accepting this Agreement and fulfillment of its terms and conditions; **(iv)** you accept the service, including the Platform, on an “as is” and “if possible” basis.